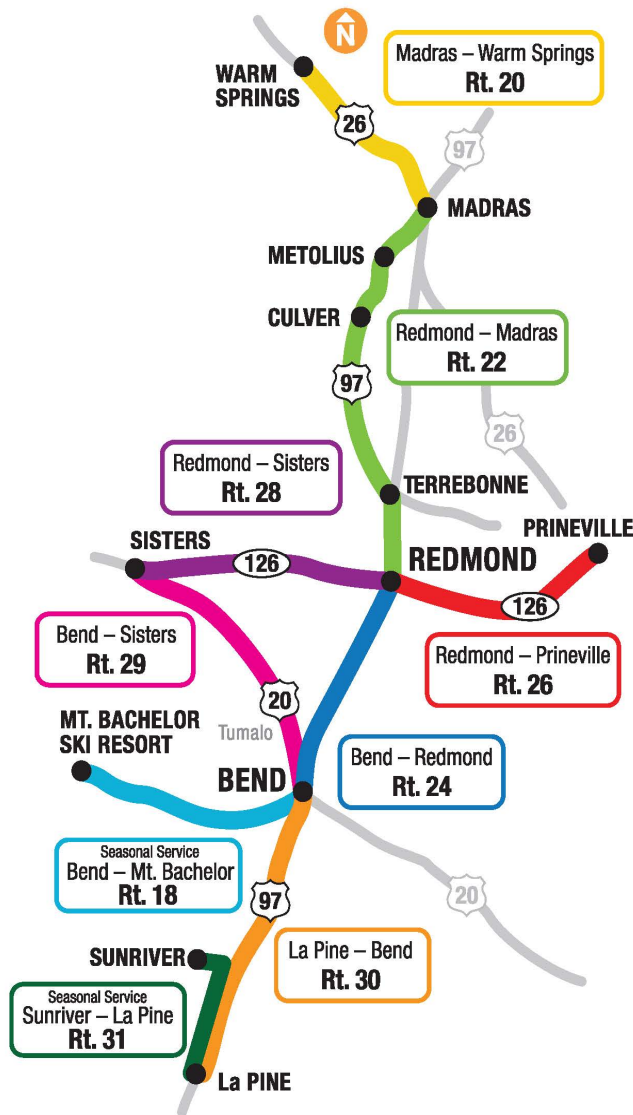



**cet** cascades east transit  
**REGIONAL SYSTEM MAP**



 All CET vehicles are wheelchair accessible.

**RIDER RULES OF CONDUCT**

- No weapons or firearms on the bus.
- No consumption of alcohol, open alcohol containers, or possession of illegal drugs on the bus or transit property.
- No disruptive behavior, profanity, or vulgar language. Reduce noise from radio, personal device, or cell phone if requested by a driver.
- No eating or smoking on the bus, and no smoking within 20 feet of an open transit vehicle door.
- Seat belts are required when buses are equipped with seatbelts. Wheelchairs must be secured in designated securement area.
- Passengers must be able to control their parcels on the bus and load and unload in one trip.
- Hazardous materials are prohibited on the bus.
- Strollers should be collapsed and ready to carry on the bus.
- Drinks in spill-proof containers only.
- Smoking, tobacco use, and vaping is not allowed at the Redmond Transit Hub.



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**Rider's Guide**  
**Redmond Proficiency**  
**Academy**

cascades east transit



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## CET PUBLIC TRANSPORTATION SERVICES AND RPA

Cascades East Transit (CET) and RPA have an agreement that allows students to access public transportation services at no cost on CET routes\* throughout Central Oregon.

CET's regional Community Connectors and Bend fixed-route services offer students a safe and reliable public transportation option. Students learn first-hand how to navigate the public transportation system—a valuable life skill that builds a sense of independence!

Students may also utilize public transportation services for trips beyond school to visit friends and family or reach an after-school job or activity.



### CET IS A PUBLIC SERVICE

CET is a public transportation service provider and members of the public use CET's service to get to work, doctor's appointments, run errands, visit friends and family, and reach other destinations.

Students should always be respectful and courteous to CET drivers and customers using public transportation services. CET routes can be crowded during peak hours. Get to the bus stop early to find a seat.

## HEALTH AND SAFETY UPDATE

The health and safety of all CET riders and staff is a top priority. CET continues to implement Oregon Health Authority (OHA) guidelines for transit agencies and other safety protocols to reduce the spread of COVID-19:

- Buses are disinfected on a regular basis
- Drivers and passengers are required to wear face coverings when boarding and riding buses, as well as at bus stops, shelters, and facilities
- Seats are sectioned off to allow for 3 ft of physical distance between passengers and 6 ft of distance between passengers and drivers
- Keep your distance from others while waiting for the bus. Concrete squares on the bus loading platform at the Redmond Transit Hub are spaced five feet apart
- Maximum occupancy signage is posted on each vehicle
- Fare collection (including E-fare) is temporarily suspended
- Hawthorne Station is open for bathroom use

### WHERE DO I START?

- ✓ Get to your stop 10 minutes early and wait where the driver can see you.
- ✓ Keep your distance from others while waiting for the bus.
- ✓ Make sure you are boarding the right bus.
- ✓ Signal to the driver that you wish to board by waving your hand. If it's dark outside, use the screen of your cell phone to be seen.
- ✓ Take your seat and buckle up if there is a seatbelt. If a seat is not available, passengers may stand and grab a handle located on a seat or overhead.
- ✓ About a block before you want to get off, pull the stop chime cord above your head to request the next stop.

## OVERVIEW OF CET SERVICES

### Community Connector

Community Connectors provide regional service between Bend, Redmond, Terrebonne, Prineville, Madras, Culver, Metolius, Warm Springs, La Pine, Sisters, and Sunriver (summer).

### Rural Dial-A-Ride\*

Rural Dial-A-Ride (DAR) is a curb-to-curb, shared ride transit service provided to the general public within Redmond, La Pine, Sisters, Prineville, Madras, and Warm Springs. DAR is a great option to access CET's Community Connector system and an application is *not* required to use the service. Bend DAR is available to eligible seniors and those who experience disabilities.

### Bend Fixed-Route System

CET offers fixed-route bus service in Bend, which includes nine routes operating Monday through Saturday.

### Recreation Services\*

The Mt. Bachelor, Lava Butte, and Ride the River shuttles connect Central Oregon residents and visitors with outdoor attractions and destinations.

*\*The RPA-CET agreement is valid for Community Connector and Bend fixed-route services only. Dial-A-Ride and recreation services are excluded from the agreement and regular fares apply.*

## GENERAL INFORMATION

Visit [CascadesEastTransit.com](https://www.cascadeseasttransit.com) or call (541) 385-8680, Monday - Friday, 7am - 5pm

Visit [RPAcademy.org](https://www.rpaacademy.org) or call (541) 526-0882, Monday - Friday, 7am - 4pm