frontline
education™

Hello!

High Desert ESD is upgrading to the Frontline Education's Insights Platform! The Insights Platform is similar to an "operating system" that Aesop is built on. The Insights Platform does not replace Aesop; rather it's now what Aesop will be built on. The Insights Platform provides enhanced functionality to create a better experience for you.

HOW THIS AFFECTS YOU

Our organization will transition onto the Insights Platform on Monday, January 14th. You will need to create a new Frontline ID account to login. You will not be able to do this until after 11:00am on Monday, January 14th. Below is the link to the Quick Start Guide and a simulation course that will guide you through this transition:

- Quick Start Guide to creating a new Frontline ID Account
- Frontline ID Account Simulation Course

When you attempt to login, you will be instructed to create a new Username and Password for interaction via the Frontline website. Once you have created your Frontline ID Account, you should bookmark Frontline Education's new, universal URL: app.frontlineeducation.com. Your new Frontline ID account Username and Password will replace your previous login credentials for web access; they will no longer work if you attempt to sign in on the website. To utilize the Aesop phone system, you will need to remember your previous login credentials, which would be your phone number and PIN.

Frontline also has a Mobile app available for staff, which you can access once you have created your new Frontline ID account. You will need to use access code **7354** for this app. Check out this Quick Start Guide: Mobile App Quick Start Guide

We are confident that you will find the new enhancements to be very user friendly and to enhance your experience with Frontline solutions. Please do not hesitate to ask us any questions that you may have at this point.

Thank you!
HDESD Substitute Program

Becca & Kristen